

WARRANTY CONDITIONS FOR SLABS IN NATURAL STONE UNISTONE® - UNICERAMICA®

Brachot-Hermant UK indemnifies, subject to the following conditions, the legal owner, under normal use and maintenance, against defects of the products delivered by Brachot-Hermant UK, for the period of 10 years. "Product" means always the slab delivered by Brachot-Hermant. This is a half-finished product and does not refer to the finished end product.

A. CONDITIONS

1. According to the general conditions of sale of Brachot-Hermant UK, the customer being a professional processor and/or installer, is required to make a detailed check of the slab BEFORE processing or installing. This check need to be done in daylight or artificial light with direct light, NOT with backlight or floodlight. The slab is inspected from 0,5 -1 m, with the naked eye, not with a magnifying glass. Discrepancies need to be reported immediately. Also the end user is required to check the finished product before the installation, and to report any errors or defects immediately to his supplier.

2. To report a complaint the customer of Brachot-Hermant UK submit a complete file, including a copy of the purchase invoice, the proof of payment, the evidence that the invoiced slab corresponds with the slab for which the warranty is used, the evidence of the defect and a summary of the processes and treatments of the slab after the delivery by Brachot-Hermant UK.

3. Brachot-Hermant UK can only be obliged to the replacement of the delivered slab. The cost to dismantle, repair or remanufacture the custom made parts is not covered by this warranty. Also extra costs, such as re-tiling, plumbing, installation of built in appliances and electrical works are not covered by this warranty. Consequential damage is not covered.

4. The return of slabs supplied by Brachot-Hermant UK is only possible for unprocessed slabs that are still in the same condition as at delivery, free of contaminants, dirt and discoloration by standing outside, damage or deformation by transportation or bad storage, or other ...

5. The delivery of the replacement material will only be to the destination where Brachot-Hermant UK has delivered the original slab.

6. This warranty only covers the replacement of the slab with another slab of which the characteristics (colour, thickness, ...) are equal to those of the original purchased material, except when this material is no longer produced or available. In that case, the material will be replaced by a slab with the most similarities.

B. EXCEPTIONS

1. Any damage caused directly or indirectly by any act, an activity or intervention from a third party, such as damage caused by a wrong finishing or a wrong manufacturing of an end product, damage by inappropriate installation methods or other changes or treatments such as thermal shock or chemical treatments. The damage caused by misuse, such as direct contact with flames or hot pots, contact with bleaching products, contact with chemical products with a pH value higher than 11, extreme forces exerted on a work surface, scratches on a limestone because of use, ... are not covered by this warranty. Damage caused by improper use of chemical products (see technical data sheets of the products, ...) is not covered by the warranty.

2. Damage resulting from improper use, including but not limited to, the use of the product for purposes for which it is not intended, the use of the product in a manner that doesn't comply with the rules of the profession {for example insufficient support of the slabs, insufficient expansion space, ... }.

3. Damage resulting from exposing Unistone® to external weather conditions.

4. Damage resulting from natural disasters, damage caused by a chemical or other reaction with, or effects from, other products or all other causes beyond the control of BrachotHermant UK.

5. Are also excluded: differences between samples and pictures of Brachot-Hermant UK and the real bought products. The same applies for any other colour and other difference {veins, pleat figures, mineral concentrations, ... } that are the result from the used raw materials. Reference is made to the technical data sheets of the products.

6. In case of the repair- and/or treatment works starts before a written approval from Brachot-Hermant UK has been obtained, this warranty lapses.

Made at Deinze (Belgium) on the 1st of May 2015. These warranty conditions have only effect for the future and are only valid for the Brachot-Hermant UK selected customers.