

## 10yr Warranty Information

### Residential Warranty

Arenastone Quartz Surfaces warrants to the owner of the original installation that (the "product"), when installed in accordance with Arenastone current installation procedures shall be free from manufacturing defects for a period of ten (10) years from the date of completion of installation of the product. The warranty will not be applicable to any damage and/or defects that are not attributable to MFS. The sole responsibility and liability of Arenastone during the warranty period shall be at the option of Arenastone to either replace or refund the purchase price of the Arenastone Quartz Surfacing products shown to be defective. During the first five (5) years following completion of installation, Arenastone shall be responsible for either replacement of the product found by it to be defective or, at the option of Arenastone to pay the product replacement cost, but in no case more than the original invoice cost of the product found to be defective. During the second five (5) years of the warranty period, Arenastone will pay fifty percent (50%) of the original invoice price of the defective product. Under no circumstances will Arenastone be responsible for the cost of other material or products in addition to the Arenastone quartz surfacing which is the subject of this warranty, nor will Arenastone pay for the cost of fabrication, removal or installation of the defective product.

Arenastone SHALL HAVE NO LIABILITY FOR ANY OTHER LOSS, DAMAGE OR EXPENSE, ARISING OUT OF, OR IN CONNECTION WITH, THE INSTALLATION OF Arenastone QUARTZ SURFACING. IN NO EVENT SHALL Arenastone® BE LIABLE FOR SPECIAL, INDIRECT, INCIDENTAL, PUNITIVE, CONSEQUENTIAL OR ANY SIMILAR DAMAGES (INCLUDING, WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION OR ANY OTHER LOSS), WHETHER OR NOT CAUSED BY OR RESULTING FROM THE NEGLIGENCE OF Arenastone EVEN IF Arenastone HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS. THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES EXPRESSED OR IMPLIED.

In order for us to respond under this warranty, the defects that appear or have been discovered should be after the exercise of reasonable diligence. Arenastone or authorized agents must be permitted to inspect the product and thereafter to follow Arenastone warranty services procedures. All decisions regarding the existence of manufacturing defects or affecting this warranty shall be made by Arenastone and shall be final binding upon the parties. This warranty applies to products that have been maintained according to the Arenastone Quartz Surfacing Care and Maintenance Instructions. This warranty does not cover damages caused by mishandling, misuse, and damage from excessive heat or uneven exposure to weather conditions physical or chemical abuse, or uses of products exposed to outside weather and climate conditions. In addition, Arenastone shall not be responsible for any damage or injury caused in whole or in part by acts of God, climate, job site conditions, architectural and engineering design, structural movement, acts of vandalism, accident, war, nor defective or improper workmanship by the installer or any labourer, nor any other damage or injury not solely and directly caused by defects in products covered by this warranty.

This warranty is issued to the original owner of the structure into which the warranted product was installed and expires upon transfer of the ownership of the structure to a third party. This is the only product warranty made by Arenastone for Arenastone Quartz Surfacing. No representative, dealer or any other person is authorized to make or makes any warranty, representation or promise on behalf of Arenastone with respect to such products. No terms or conditions other than those stated herein, and no agreement or understanding, oral or written, in any way purporting to modify this warranty shall be binding upon Arenastone unless made in writing and signed by an authorized employee of Arenastone. This warranty shall be null and void unless the products have been paid for in full.

This warranty shall be interpreted exclusively under the law.

Claims of warranty must be made in writing and mailed along with a copy of an original invoice to:  
Arenastone, Verona House, Filwood Road, Fishponds, Bristol BS16 3RY Tel. 01179 656565 Fax . 01179 656573